

To: Lynn Willow <lywll9@aol.com>

Sent: Tue, Jan 8, 2019 10:11 am

Subject: Followup to 1/8/2019 Conversation Re: Arabian Acres Water Compliant

Hi Lynn,

Thanks for taking the time to chat with David Dani and I this morning. I have outlined our discussion below:

1) Based on routine total coliform samples and chlorine residuals submitted to the Department, we do not currently have concerns regarding water quality. The reported chlorine residuals have been in the acceptable range between 0.2 mg/L and 4 mg/L, and there have been no recent total coliform positive samples reported.

2) We recommend the system post (online or a physical copy) the weekly entry point chlorine residual logs for residents to see. You can also let consumers know the results of the routine monthly total coliform samples.

3) You may also consider including some basic information about chlorine in water if you like, including that chlorine breaks down over time, so levels will be highest leaving the treatment plant and will be lower further out in the distribution system. If residents are concerned about higher chlorine levels, they can install a basic filter in their home to remove the chlorine. I have also attached a Quick Guide we developed on disinfection of groundwater that you could post as well if you feel it would be useful for residents.

I followed up with Andrew Lemmons with Teller County Public Health to let him know we spoke on the phone and we do not have immediate concerns with the water quality or system operations. I let him know about the proposed course of action with posting the residual logs, and that we believe the complaint was from an individual that has filed numerous complaints in the past.

Please feel free to call David (303-692-3605) or myself with any questions or concerns!

Regards,

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Haley Orahood

Compliance Specialist

Drinking Water Compliance & Enforcement Production Unit South

4300 Cherry Creek Drive South, Denver, CO 80246

www.colorado.gov/cdphe/wqcd